

## Deposit & Refund Policy

### DEPOSITS

Any deposits provided to Vanessa Bakker Photography to reserve a date for services is non-refundable. Deposits are required for events such as business events, weddings, award ceremony's etc. Deposits may also be rendered to reserve time for a specific shoot at the discretion of the photographer. A deposit is equal to 50% (fifty percent) of the total price of the photography services to be rendered. Final payment is required at the time of the shoot and/or event or as otherwise agreed upon between both parties.

### TRAVEL EXPENSES

Travel expenses related to a shoot or event are the responsibility of the photographer and can be included in the agreement as negotiated between the photographer and the client in the overall fee. If additional expenses are anticipated such as hotel accommodations, Photographer must make these know to the client 7 days prior to the event to allow client the opportunity to find a replacement photographer if they so choose. This does not release the client of their deposit.

### REFUND POLICY

Deposits received for photography services are non-refundable. This includes if customer cancels a shoot or event at any time for any reason, the Photographer may opt to reschedule the shoot or event based on their availability or credit the deposit to that future shoot or event to be executed on an alternate date. It is to the Photographer's discretion to re-evaluate the overall rate for the new shoot or event to ensure that the agreed upon rate is still fair for services to be rendered.

The client may not receive deposit back if they are dissatisfied with Photographer's final product due to time spent at physical shoot or event and editing of the images. The Client may request a partial refund up to 25% of their total payment made if they are dissatisfied with services rendered by Photographer or the final product received. It is to the Photographer's discretion to return a higher amount to client if they so wish base on the grievance.

I acknowledge receipt of the deposit and refund policy and understand it in entirety.

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Print Name

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Signature

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